



ODU Power Cycling



- 1) Locate your wireless access point. Typically, a white or black modem.
- 2) Follow the ethernet cable from the back of the router back to a black rectangular POE Injector. This should have a single green light on it.

>
POE Injector



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Example of Modem



- 3) On the other side of the ethernet connectors on the POE is a black power cord, follow that back to the outlet and unplug. Wait until the light goes out in the POE injector.
- 4) Plug the power cord back into the outlet. It may take between 5-10 minutes for the router to be able to establish connection.
- 5) If there's still no internet connection, check to see that all the cords are plugged in firmly and repeat steps 1-4. If the problem persists, please submit a service ticket to your account describing the issue and the steps you've taken to troubleshoot, and we will reach out to you shortly.